

## Lesson 65: Corporate Liability

By Xandra

### 1. Dialogue

*First, repeat after your tutor. Then, practice each role.*

Mick Doughnuts is having some trouble with a customer. Kaori and Peter are talking about it.

Kaori: Did you hear about Mick Doughnuts?

Peter: No. What happened?

Kaori: A customer is suing the company for using too much sugar in the doughnuts.

Peter: Wow!

Kaori: He's **accusing** Mick Doughnuts **of** selling unhealthy food, and **of** making people sick.

Peter: That's unbelievable!

### 2. Today's Phrase

*First, repeat after your tutor. Then, make a few sentences using Today's phrase.*

1. The police officer **accused** the teenagers **of** drinking alcohol.

2. A: It wasn't my fault.

B: Don't worry. I'm not **accusing** you **of** anything.

3. My boss **accused** the security guard **of** sleeping on the job.

\* **accuse A of B** / AをBの理由で非難する: 告発する

### 3. Your Task

*You work as a customer support officer at an ice-cream factory. You've just got a call from an angry customer. He is complaining that he became very sick after eating ice-cream made by your company. Now, he says that he is going to sue your company. First, apologize to him politely, then to get a better understanding of the situation, ask him the following questions: 1) when and where did he buy it? 2) What was the expiry date? 3) Where did he store the ice cream?*

### 4. Let's Talk

*Do you know anything about "corporate liability"?*

*Why are some companies sued by their customers?*

*Talk about some of the biggest companies that have been sued in Japan, or in the world.*

### 5. Today's photo

*Describe the photo in your words as precisely as possible.*



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